

OXFORDSHIRE COUNTY COUNCIL

OXFORD CITY COUNCIL

POLICE AND CRIME COMMISSIONER

Inside
Pull-out
Recycling and
Waste Collection
Guide 2023-2024



How your council tax helps Oxford





Oxford is a wonderful place to live, work and visit. We have world-famous institutions, a rich history and culture, a growing local economy, and one of the youngest and most diverse populations in the country.

But Oxford is also an unequal city. Parts of our city are amongst the wealthiest in the country, while other parts – often just a few miles down the road – are amongst the most deprived.

We are also running out of space. Our city has an acute housing shortage, traffic congestion and rising demand for laboratory, office and other business space. We need to build sustainably to provide jobs and homes within easy reach of each other and public transport routes.

And on top of this, we are faced with the cost of living crisis and the reality of climate change. Oxford, built on two rivers, is particularly exposed to extreme weather events. We need to do our bit to tackle climate change while also preparing for more extreme conditions.

Your council tax goes towards tackling these challenges.

The money is split between three organisations: Oxfordshire County Council, Oxford City Council and the Thames Valley Police and Crime Commissioner.

This booklet aims to explain the responsibilities of each organisation, and how they plan to spend your money to make Oxford a fairer, safer, healthier and greener place for all.



Oxford in numbers

10

Areas of Oxford amongst the 20% most deprived across England and Wales

26.4%

Percentage of children living in poverty

11.4 years

Difference in life expectancy for women between Wolvercote and Cowley wards

2,800

Number of households on the waiting list for council housing

£430,000

Average house price in Oxford – 12.32 times average earnings

5,000

Number of homes at risk of flooding in Oxford

We know the cost of living crisis is affecting everyone, and as a result we have tried to keep council tax rises to a minimum.

Oxfordshire County Council is increasing council tax by 4.99%, Oxford City Council by 2.99%, and the Thames Valley Police and Crime Commissioner by 6.22%. All three increases are below inflation.

We have also chosen to maintain the 100% council tax discount for low income families. Oxford is one of the few places in the country that has maintained the discount completely.

Oxfordshire County Council is responsible for services across the whole of Oxfordshire, including:

- Adult and children's social care
- Education and learning
- Highways and transport
- Public health improvement and prevention services
- Waste disposal and recycling
- Fire and rescue and community safety
- Libraries, cultural, registration and Coroner's services

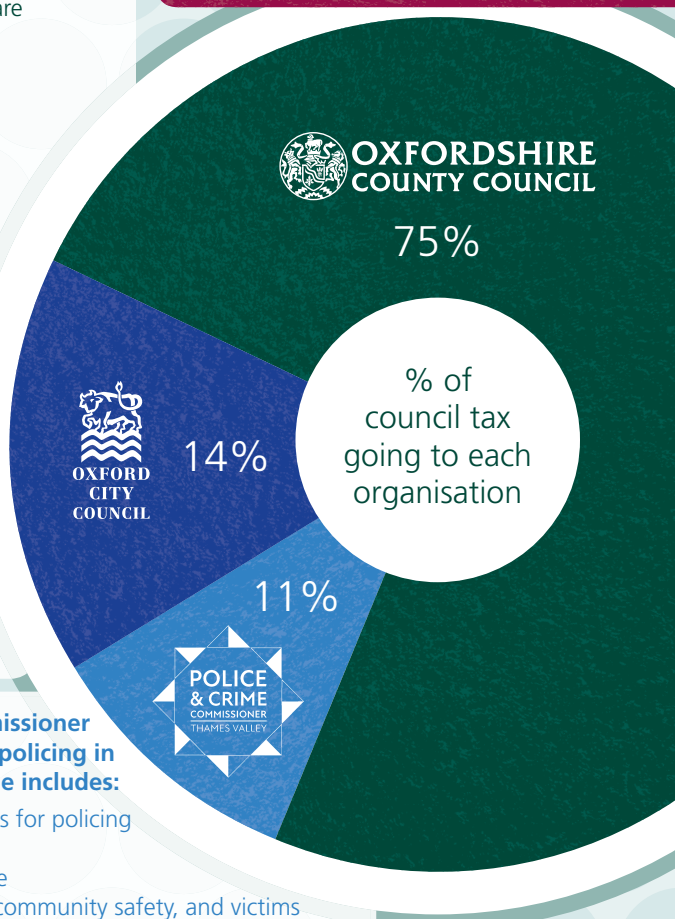
Oxford City Council is responsible for services in Oxford only, including:

- Planning
- Council housing
- Community centres
- Leisure centres
- Parks and open spaces
- Licensing
- Bin collection
- Street cleaning

The Police and Crime Commissioner (PCC) is elected to improve policing in the Thames Valley. Their role includes:

- Setting the strategic priorities for policing in the Thames Valley
- Funding Thames Valley Police
- Commissioning services for community safety, and victims and witnesses of crime
- Scrutinising, supporting and challenging policing performance

If you need support or advice due to the cost of living, please visit:
www.oxford.gov.uk/costofliving



If you live in Blackbird Leys, Littlemore, Old Marston, or Risinghurst and Sandhills you will also pay council tax to your parish council, which is responsible for some local services.

We know that many households across our county are struggling because of the cost of living crisis. We are also facing our most challenging budget for many years. We estimate that the ongoing impact of inflation, the increase in the national living wage and higher energy prices, will raise our costs by £38m in 2023/24.

We also face **£19m** of additional costs due to more demand for our services, in particular to support children and young people and to provide social care and care placements for children and adults. The national shortage of social care workers is leading to a reliance on agency staff and higher costs, and we also have a growing and ageing population.

While government grants and funding have increased in some areas, funding has not kept pace with growth in demand and costs so we have faced some difficult choices in setting our 2023/24 budget, which includes having to find **£30m** of savings. The additional government funding for adult social care is also based on the assumption that councils will raise some of the finance required through a **4.99% rise** in council tax, **2%** of which must be spent on these services.

Our budget includes this council tax rise but we are also allocating money to ensure that the lowest income households are protected

from this increase and receive further support.

Our budget also invests **£7m** in the things you think we should focus on. To do this, we listened carefully to what matters most to you and your communities through our residents' survey, Oxfordshire Conversation events and, most recently, our budget consultation.



This means we'll continue to protect those in need, while investing in roads, cycle paths and pavements, public and community transport and improving services for children and families.



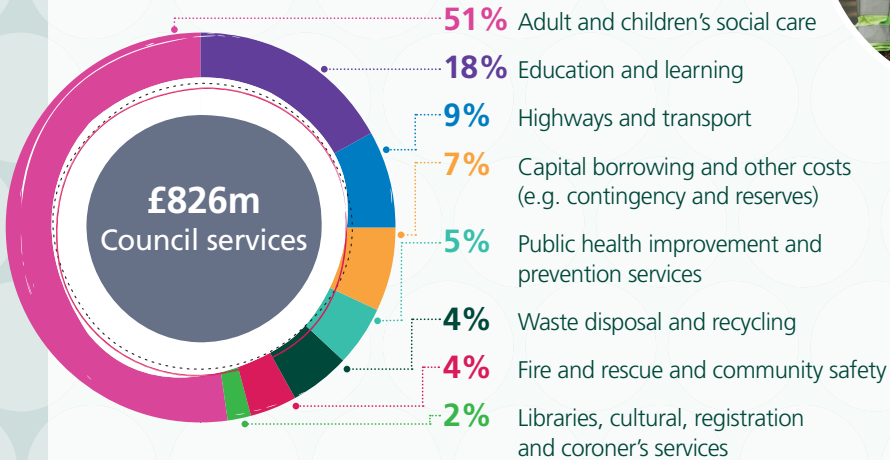
Councillor Liz Leffman
Leader, Oxfordshire County Council

Council funding and spending

For 2023/24, 58% of the County Council's funding for services will come directly from council tax, with the rest coming from charging for services and government grants.



What we spend on council services



In addition, we will also spend £207m on maintained schools, which covers teachers and running costs, and comes directly from government.

4% of your council tax is used to support the cost of borrowing towards our **£1.5bn** capital programme, which includes investing in highway improvements (**£282m**) and major infrastructure (**£740m**), energy efficient street lighting (over 10 years), new school buildings and pupil places (**£259m**).

Where we will invest

Our 2023/24 budget invests in the things you think we should focus on to deliver our nine strategic priorities. We listened carefully to what matters most to you and your communities through our residents' survey, Oxfordshire Conversation events and, most recently, our budget consultation. Examples include:

- **£2.8m** to improve public transport and the travel experience in Oxfordshire.
- **£2.3m** to provide council tax and cost of living support to low income households.
- **£1m** for people with special educational needs and disabilities and for community hubs to support families and young people.
- **£1m** to improve highways, cycle-paths and pavements in Oxfordshire.

We know this is a particularly difficult year for everyone. Oxford was already an expensive place to live, but the cost of living crisis has made it even worse. We are doing all we can to support Oxford's families, particularly those on low incomes.



We are continuing to provide discounted rates at our five leisure centres, free swimming sessions for under 16s, low-cost activities across our 19 community centres, and free youth clubs, sports sessions and summer activities for young people.

We have also worked with local organisations to create a network of warm spaces across Oxford this winter, we are retaining our 100% council tax discount for families on low incomes, and we are planning a hardship fund to provide further assistance.

We know that housing is one of the biggest costs for most families, so we are using our housing company, OX Place, to build 942 new council houses over the next four years – bringing our housing stock up to about 9,000 genuinely affordable council homes.

Alongside tackling the cost of living crisis, we are continuing to invest money to tackle the climate emergency, reduce inequality and make the city's economy work for everyone. You can see some of this work outlined on the next page.

We have managed to achieve this by driving out inefficiency and developing new income streams. For example, our wholly-owned company, ODS, provides day-to-day council services (such as bin collections and street cleaning), but now also generates income by selling its services to businesses.

Now just 19% of our funding comes from council tax, while 28% (and rising) comes from income generated by our companies. The remaining funding comes from fees and charges (22%), renting our commercial property (15%), business rates (10%), government grants (4%) and interest on our investments (2%).

Your council tax helps fund vital frontline services in Oxford, but we are making sure your money goes as far as possible to help make our city a fairer, safer, healthier and greener place for all.

A stylized, handwritten signature in dark ink, appearing to read 'Susan Brown'.

Councillor Susan Brown
Leader, Oxford City Council

Items should be clean, dry, and loose. Don't tie them up in plastic bags



Collected **every other week**

Additional recycling can be placed in a cardboard box or clear bag next to your recycling bin

If incorrect items are placed in your bin it might not be collected

Mixed Recycling

	 Yes	 No
PAPER/CARD* 	<ul style="list-style-type: none"> Cardboard packaging Newspapers or magazines Wrapping paper (non-glittery) Paper bags 	<ul style="list-style-type: none"> Paper towels Tissues <p>*If wet, please dispose of in your rubbish bin</p>
PLASTIC 	<ul style="list-style-type: none"> Bottles Pots, tubs, or trays Plastic container lids Empty plastic bags 	<ul style="list-style-type: none"> Plastic films Plant pots or seed trays Polystyrene Biscuit or sweet wrappers Soft plastics (e.g. pasta or salad bags)
METAL/FOIL 	<ul style="list-style-type: none"> Food, drink, or pet food cans Empty aerosols Biscuit or sweet tins Foil trays or tin foil 	<ul style="list-style-type: none"> Food or pet food pouches Crisp packets
GLASS 	<ul style="list-style-type: none"> Wine or beer bottles Food jars or bottles Perfume bottles 	<ul style="list-style-type: none"> Pyrex or ceramics Drinking glasses Broken glass (please wrap and put in rubbish) Toughened glass Reading glasses
CARTONS 	<ul style="list-style-type: none"> Food or drink cartons 	<ul style="list-style-type: none"> No food waste (please rinse cartons)

BLUE collection zone*



mixed recycling



rubbish



garden waste



food waste



real Christmas tree kerbside collection

Recycle real Christmas trees earlier at one of our collection points; see our website for details.

April 2023

TUE	WED	THU	FRI	COLLECTION
4	5	6	7	
11	12	13	14	
18	19	20	21	
25	26	27	28	

May 2023

TUE	WED	THU	FRI	COLLECTION
2	3	4	5	
9	10	11	12	
16	17	18	19	
23	24	25	26	
30	31			

June 2023

TUE	WED	THU	FRI	COLLECTION
		1	2	
6	7	8	9	
13	14	15	16	
20	21	22	23	
27	28	29	30	

July 2023

TUE	WED	THU	FRI	COLLECTION
4	5	6	7	
11	12	13	14	
18	19	20	21	
25	26	27	28	

August 2023

TUE	WED	THU	FRI	COLLECTION
1	2	3	4	
8	9	10	11	
15	16	17	18	
22	23	24	25	
29	30	31		

September 2023

TUE	WED	THU	FRI	COLLECTION
			1	
5	6	7	8	
12	13	14	15	
19	20	21	22	
26	27	28	29	

October 2023

TUE	WED	THU	FRI	COLLECTION
3	4	5	6	
10	11	12	13	
17	18	19	20	
24	25	26	27	
31				

November 2023

TUE	WED	THU	FRI	COLLECTION
	1	2	3	
7	8	9	10	
14	15	16	17	
21	22	23	24	
28	29	30		

December 2023

TUE	WED	THU	FRI	COLLECTION
			1	
5	6	7	8	
12	13	14	15	
19	20	21	22	
26 Wed 27	27 Thur 28	28 Fri 29	29 Sat 30	

January 2024

TUE	WED	THU	FRI	COLLECTION
2	3	4	5	
9	10	11	12	
16	17	18	19	
23	24	25	26	
30	31			

February 2024

TUE	WED	THU	FRI	COLLECTION
		1	2	
6	7	8	9	
13	14	15	16	
20	21	22	23	
27	28	29		

March 2024

TUE	WED	THU	FRI	COLLECTION
			1	
5	6	7	8	
12	13	14	15	
19	20	21	22	
26	27	28	29	

*Due to alternate weekly collections there are two collection zones. Find out when your bin day is online www.oxford.gov.uk/mybinday



Recycling and Waste Collection Calendar

RED collection zone*

April 2023

TUE	WED	THU	FRI	COLLECTION
4	5	6	7	
11	12	13	14	
18	19	20	21	
25	26	27	28	



May 2023

TUE	WED	THU	FRI	COLLECTION
2	3	4	5	
9	10	11	12	
16	17	18	19	
23	24	25	26	
30	31			






June 2023

TUE	WED	THU	FRI	COLLECTION
		1	2	
6	7	8	9	
13	14	15	16	
20	21	22	23	
27	28	29	30	

July 2023

TUE	WED	THU	FRI	COLLECTION
4	5	6	7	
11	12	13	14	
18	19	20	21	
25	26	27	28	






August 2023

TUE	WED	THU	FRI	COLLECTION
1	2	3	4	
8	9	10	11	
15	16	17	18	
22	23	24	25	
29	30	31		





September 2023

TUE	WED	THU	FRI	COLLECTION
			1	
5	6	7	8	
12	13	14	15	
19	20	21	22	
26	27	28	29	






October 2023

TUE	WED	THU	FRI	COLLECTION
3	4	5	6	
10	11	12	13	
17	18	19	20	
24	25	26	27	
31				





November 2023

TUE	WED	THU	FRI	COLLECTION
	1	2	3	
7	8	9	10	
14	15	16	17	
21	22	23	24	
28	29	30		

December 2023

TUE	WED	THU	FRI	COLLECTION
			1	
5	6	7	8	
12	13	14	15	
19	20	21	22	
26 Wed 27	27 Thur 28	28 Fri 29	29 Sat 30	

January 2024

TUE	WED	THU	FRI	COLLECTION
2	3	4	5	
9	10	11	12	
16	17	18	19	
23	24	25	26	
30	31			

February 2024

TUE	WED	THU	FRI	COLLECTION
		1	2	
6	7	8	9	
13	14	15	16	
20	21	22	23	
27	28	29		

March 2024

TUE	WED	THU	FRI	COLLECTION
			1	
5	6	7	8	
12	13	14	15	
19	20	21	22	
26	27	28	29	

*Due to alternate weekly collections there are two collection zones. Find out when your bin day is online www.oxford.gov.uk/mybinday

Details correct at time of printing and may be subject to change; please visit our website or social media channels for the latest updates.



Food Waste

All unpackaged, raw, cooked, stale, or spoiled food as well as:



leftovers from plates



teabags or coffee grounds



meat, bones, or eggshells



cooking oil
(collect in plastic bottle)



Collected
every week

No caddy?

No problem!

Collect free at
Marsh Road Depot.

Lining your food caddy is optional. You can line it with compostable or plastic bags (except black bags) or newspaper

Other items

Think repair, share, reuse, and recycle

	RE-USE			RECYCLE		
	Charity / charity banks	Second-hand sites / apps	Repair cafes	Kerbside collection*	Recycling centres	Selected retailers
Small electrical items	✓ Yes check in store	✓ Yes	✓ Yes	✓ Yes	✓ Yes	✓ Yes check in store
Household batteries				✓ Yes	✓ Yes	✓ Yes check in store
Coffee pods	www.podback.org			✓ Yes		
Large bulky electrical items and furniture	✓ Yes check in store	✓ Yes		Chargeable bulky waste service	✓ Yes	
Clothes	✓ Yes	✓ Yes	✓ Yes		✓ Yes	
Household items	✓ Yes	✓ Yes	✓ Yes		✓ Yes	
Hard plastics	✓ Yes check in store	✓ Yes			✓ Yes	

*Find out more, visit www.oxford.gov.uk/recycling

 **Oxford recycles**



Garden waste is a chargeable domestic subscription service. To subscribe, please call 01865 249811 or visit www.oxford.gov.uk/gardenwaste

Our priorities



Tackling the housing crisis

- Using OX Place to build 942 new council homes over the next four years
- Investing £39m to maintain and refurbish our existing 8,000 council homes
- Improving standards in the private-rented sector through our new licensing schemes
- Continuing our housing-led approach so no one has to sleep rough in Oxford



Tackling the climate emergency

- Investing £8.7m to upgrade the energy efficiency of our council homes
- Completing a £14m programme to decarbonise our leisure centres
- Working with businesses and communities to tackle Oxford's carbon emissions
- Installing more electric vehicle charging points across Oxford



Reducing inequality

- Investing £6m to redevelop East Oxford Community Centre
- Continuing to provide £1m of grants to local community groups and charities
- Continuing to provide youth clubs and holiday activities across Oxford
- Continuing to welcome and support refugees and asylum seekers



Creating an economy that works for all

- Investing £5.5m to upgrade the Covered Market
- Redeveloping the West End of Oxford to create new homes and jobs
- Increasing our supplier chain to include more local small businesses
- Encouraging more businesses to pay the Oxford Living Wage

THAMES VALLEY POLICE AND CRIME COMMISSIONER

As your Police and Crime Commissioner, I am determined to restore confidence in policing across Thames Valley. Policing is an increasingly complex business but we must ensure that crimefighting remains at the heart of our mission to keep the public safe. My focus will be on delivering proactive community policing focussed on crime prevention to make every community even safer.

In setting this year's budget for Thames Valley Police I am acutely aware of the increasing cost of living impacting so many families locally. Of course the police are not immune from rising costs and we see the impact of inflation, particularly in energy and fuel costs, despite increased funding from central government.

By keeping the rise to your council tax for policing to less than 29p per week* I can ensure that we strengthen local community policing to make everyone feel safer. The clear strategy is to improve telephone and online contact with the police to make it much easier to report concerns and crimes where you live and to ensure the police have the resources locally to be proactive in tackling neighbourhood crime, anti-social behaviour and violence.

Previous investment, alongside the hard work of police officers, special constables, PCSOs and staff, has led to Thames Valley now having one of the lowest levels of

serious violence of anywhere in the country. Headline operations have been implemented to help tackle knife crime, target sexual predators in the night time economy and to break up illegal car meets.



We now have more police officers in Thames Valley than ever before, we have exceeded the target set by the Home Office for police officer recruitment, and more officers will be deployed into visible community policing. I am also delivering on my pledge to continue recruitment to ensure Thames Valley Police continues to grow as our population increases.

A stylized, handwritten signature in black ink, appearing to read 'M Barber'.

Matthew Barber

Thames Valley Police and Crime Commissioner

*(for the average Band D household)

THAMES VALLEY POLICE AND CRIME COMMISSIONER

Investment

This year's policing budget will enable the Police and Crime Commissioner to invest for the medium-term, to ensure we recruit more police officers and specials and to give those officers the tools and resources they need to tackle the crimes that matter most to the public. This year's policing budget will enable the following:

- Strengthen local community policing to tackle neighbourhood crime and anti-social behaviour
- Develop a Thames Valley-wide CCTV Partnership
- Embedding crime prevention with a focus on hotspot patrols and tackling known offenders
- Recruit and support more special constables and other police volunteers
- Recruitment of additional officers beyond the Home Office funded recruitment programme
- Reduce 101 wait times and improve digital contact between public and police
- Tackling online child abuse
- Improving work to tackle domestic abuse and ensure the safety of women and girls



Savings

Thames Valley Police has a proven track record of delivering productivity savings and using these to balance annual budgets or reinvest in frontline policing.

Despite funding received through central government, policing isn't unaffected by increasing cost pressures and faces a difficult time to fund vital services. Therefore, it is more important than ever that prudent financial management is used to continually review, challenge and improve our services.

Over the next three years (2023/24 to 2025/26)

a further £20m is planned to be saved from the base revenue budget, to ensure policing across Thames Valley is as efficient as possible.



ODS was born out of the need to maintain Oxford City Council's housing stock, parks and streets. It was formally established as a wholly-owned company in 2018 and now has over 500 employees. It is made up of two companies that work together to deliver cost-effective public and commercial services.

ODS deliver a number of services including:

- **Recycling & Waste** including commercial and domestic waste, bin cleaning and skip hire.
- **Construction** of new homes and community centres and refurbishments.
- **Civil engineering** including highway maintenance, drainage and sign manufacturing.
- **Fleet and electric vehicles** including servicing, MOT's and repairs.
- **Property maintenance** including gas and electric repairs and property improvements.
- **Open spaces** including maintenance of parks, landscaping, tree removals, hot power washing and pest control.



ODS is a **#doinggood** business, creating social value through the services delivered directly to residents and through the commercial services provided to business institutions and other local authorities.

ODS creates a more inclusive and sustainable economy that balances purpose and profit; one that considers the impact of decisions on employees, customers, suppliers, the community and our environment. All our profit's go back into Oxford City Council.



To find out more about the services ODS provide, visit www.odsgroup.co.uk

A quality vehicle service you can trust

Specialists in all makes and models of petrol, diesel and electric vehicles. ODS is Oxford's trusted provider of servicing, MOTs and general vehicle repairs.

► **INTERIM SERVICE** (vehicles up to 2.0L)

£110*

► **FULL SERVICE** (vehicles up to 2.0L)

£215*

PLUS MOT FOR ONLY £25.

To book an appointment call:

01865 335 400

* All prices include VAT and are valid from 1 April 2023.

**Terms and Conditions apply



■ Cowley Marsh Depot, Marsh Road, Oxford, OX4 2HH

■ enquiries@odsgroup.co.uk ■ www.odsgroup.co.uk ■ 01865 335 400

FLY TIPPING IS THE ILLEGAL DUMPING OF ITEMS



YOUR waste,

YOUR responsibility

LET'S **S.C.R.A.P.** FLY TIPPING

oxfordshire.gov.uk/flytipping

SEARCH THE WASTE WIZARD...



...to find the best option for an item you no longer need

oxfordshire.gov.uk/wastewizard

Find out more about each organisation



**OXFORDSHIRE
COUNTY COUNCIL**

www.oxfordshire.gov.uk



**OXFORD
CITY
COUNCIL**

www.oxford.gov.uk



**POLICE & CRIME
COMMISSIONER
THAMES VALLEY**

www.thamesvalley-pcc.gov.uk

Get regular updates straight to your inbox by signing up

**Oxfordshire
County Council**



**Oxford City
Council**



**Police & Crime
Commissioner**



You can also follow all three organisations on social media

