www.oxford.gov.uk



NEED HELP

KEEPING WARM AT HOME?







One of the best ways of keeping yourself well is to stay warm, as cold homes can have a significant impact on your health.

Is a cold home affecting your health? Maintaining a warm home can help prevent colds, flu or more serious health conditions such as heart attacks, strokes, pneumonia, respiratory illness and depression.

You can be more vulnerable to cold-related illnesses because of one or more of the following:

- You're over 60
- You are disabled
- You're on a low income (so can't afford heating)
- You have a long-term health condition, such as heart, lung or kidney disease

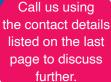


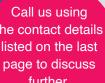
Oxford City Council offers a wide range of help and assistance to help you stay warm and safe in your home.

We can offer help with:

- Loft insulation
- Draught proofing and other 'small repairs' such as insulating pipes and cylinders, and fitting thermostatic radiator valves
- Boiler repairs or replacements if needed
- Boiler servicing
- Free Energy Efficiency surveys carried out by our handyperson
- Storage heaters repair or replacement
- Gas safety works

The service is offered to homeowners who live in Oxford City, South Oxfordshire District Council & Vale of White Horse District Council.







The service is offered to disabled, older and vulnerable people who need assistance and live within Oxford City, South Oxfordshire District Council & Vale of White Horse District Council.

HOW DO I APPLY?

Call us using the contact details listed on the last page and we will take details of the work you require and contact you to discuss the best way to arrange the works. If we are not able to help we may be able to give you advice on contacts to help get the job done.

O OTHER HELP WE CAN OFFER

We also offer grants & assistance with repairs, and adaptations to help you remain safe and independent in your own home. Call our advisor for free advice and more information. on what is available. We also offer a small repairs service that can carry out works to your home at a subsidised rate if you are eligible.

Our Home improvement agency is dedicated to helping older, disabled and vulnerable people to live safely and independently in their own home. HIA trained advisers are on hand to help you with all sorts of problems that might affect your home.













Oxford City Council - City Home Improvement Agency Town Hall

St. Aldates Oxford, OX1 1BX

Direct Line: 01865 252788 Email: hia@oxford.gov.uk

Website: www.oxford.gov.uk/hia

Oxford City Council - South & Vale

Home Improvement Agency

Unit C14 Bizspace,

Southmead Industrial Park,

Hawksworth, Didcot,

OX11 7PH

Direct Line: 0300 373 5663

Email: hia-sv@oxford.gov.uk

Website: www.oxford.gov.uk/hia-sv

If you need this in large print please contact us.

December 2023





