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NEED HELP

WITH SMALL REPAIRS
IN YOUR HOME?



Are you looking for a handyman?

Our Home Improvement Agency's handyman scheme will carry out works to your home at a subsidised rate if you are eligible. Our trained and experienced handymen carry ID cards and our logo is clearly displayed on their vans and uniform.

WHO IS IT FOR?

The service is offered to homeowners who live in Oxford City, South Oxfordshire District Council & Vale of White Horse District Council.

Tenants may also use the service for jobs that are not the responsibility of the landlords. The handyman scheme is available to you if you are:

- Age 55 or over
- You have a disability or severe health problem that prevents you from carrying out the repair yourself

WHAT CAN WE DO?

- Home safety, falls prevention works, such as key safes, smoke detectors, securing rugs, carpets and trailing cables. Fitting grab rails and hand rails inside and outside your home. We can also carry out a home safety check
- Home Security, such as safety fitting door chains, locks and door viewers, fitting security lights
- Minor electrical works like, replacing light bulbs, replacing fuses and plugs and fitting doorbells
- General household repairs such as putting up curtains, shelves and pictures moving small furniture, flat pack assembly, repairing small areas of fencing and/or garden gates
- Minor plumbing works such as replacing tap washers and fitting lever taps, replacing broken toilet seats and fixing flush valves.
- Energy Efficiency – such as Draught proofing, pipe lagging and reflective radiator foil and fitting tank jackets

HOW MUCH DOES IT COST?

The cost is charged at a subsidised rate of £20 per hour which is for labour only. If materials are needed you can supply them yourself. If you are unable to shop for the materials yourself, our handyman may be able to purchase them for you, but the time spent shopping will be added in to the total number of hours spent on the job.

If you are on a low income some works to reduce falls can be done for free, call us for more information

We can accept payment by either:

- Pay the handyman directly using our handheld chip and pin device
- Debit/ Credit Card – call on the numbers provided

HOW DO I ARRANGE A SMALL REPAIR?

Call us using the contact details listed on the last page and we will take details of the work you require and arrange our handyman to contact you for an appointment. The following works are not covered:

- Emergency Works
- Roof and gutter repairs
- Gardening
- Major electrical and plumbing works
- Decorating / plastering
- Gas works

OTHER HELP WE CAN OFFER

There are grants, benefits and sources of advice available to make your home more energy efficient such as improving, improve your heating, boiler servicing / repairs or help with bills. We also offer grants & assistance with repairs, and adaptations to help you remain safe and independent in your own home. Call our advisor for free advice and more information on what is available.

Our Home improvement agency is dedicated to helping older, disabled and vulnerable people to live safely and independently in their own home. HIA trained advisers are on hand to help you with all sorts of problems that might affect your home.



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