

Rough Sleeping Action Plan – addendum to Housing & Homelessness Strategy 2018-21

REF	Objectives	Owner	Required input from	Timeline	Measures of Success
Priority 2: Prevent homelessness and meet the needs of vulnerable people					
RA1 35	<p>Continue working within a multi-agency approach to reduce rough sleeping and homelessness:</p> <ul style="list-style-type: none"> • Ensure provision of a proactive and collaborative outreach service to provide improved prevention, diversion and reconnection work (No First Night Out), with a rapid assessment focus (No Second Night Out) and personalised services (No Living on the Streets). • Explore options to accommodate and/or support rough sleepers in the City who have no local connection and no recourse to public funds 	Housing Strategy & Needs Manager	Housing Needs Team, statutory and non-statutory partner agencies, voluntary and community sector organisations, District Councils,	By March 2021	<ul style="list-style-type: none"> • Number of people sleeping rough in the City reduced from 2016/17 levels to support the Government’s aim of halving rough sleeping by 2022 and ending rough sleeping by 2027. • Improved and agreed protocols in place to prevent homelessness, in particular pre-eviction, prison and hospital discharge. • As part of the development of services at Floyds Row, re-shape and develop existing services to provide: <ul style="list-style-type: none"> ➢ Targeted outreach function focussed on engaging chronic and entrenched rough sleepers ➢ 24/7 Somewhere Safe to Stay engagement and assessment service ➢ Staging Post accommodation to enable individual to progress their agreed Housing Plan ➢ Winter-round shelter • In partnership with stakeholders, implement agreed recommendations following the No Local Connection Review in order to: <ul style="list-style-type: none"> ➢ Provide accommodation and support services to rough sleepers in the city who have

					<p>no local connection to the City or anywhere else</p> <ul style="list-style-type: none"> ➤ Explore options for housing those with no recourse to public funds.
36	<p>RA2 Through commissioning arrangements, the City Council will continue to fund:</p> <ul style="list-style-type: none"> • A range of supported accommodation for rough sleepers and single homeless people in the City to meet need; • And to commission non-accommodation based support services 	<p>Housing Strategy & Needs Manager</p>	<p>Housing Needs Team, City Council Property and Legal Teams, County and District Councils, support providers</p>	<p>September 2019 and ongoing</p>	<ul style="list-style-type: none"> • Annual Homeless Prevention Grant allocated to procure supported accommodation and support services needed. • Decommissioning and decanting of Simon House and re-provision at Matilda House open. • Subject to funding, continue to progress the increase in the number for Acacia units in operation from 7 to the target 10 by April 2020. • Continue to have sufficient, additional emergency accommodation in place during severe weather. • Re-shape front end initial engagement and assessment services to provide 24/7 access to Somewhere Safe to Stay for rough sleepers and people at imminent risk of doing so, including emergency short term accommodation, a common assessment/'tell us once' approach and support to co-produce personalised housing plans • Continue to provide a range of supported accommodation services, including Acacia, Housing First, to cater to the diverse and individual

					<p>needs of the client cohort</p> <ul style="list-style-type: none"> • Seek additional funding to enable the continuation of the RSI-funded women's and pre-recovery pilot projects or delivery of similar services. • Develop a 'housing-led' approach to improve move-on from the pathway, starting with the implementation of the Supported Lettings Scheme.
RA3	Contribute to and support the development of countywide approaches and strategies to prevent and tackle rough sleeping	Housing Strategy & Needs Manager	Housing Needs Team, Strategy & Service Development Team, County and District Councils, Health	August 2019 and ongoing	<ul style="list-style-type: none"> • Work with partners to resource a county-wide post to lead the county wide transformation review of the whole homelessness pathway arrangements including a revised commissioning strategy and pooled budget arrangements. • Develop a county-wide homelessness strategy, signed up to by all Districts and the County. • Following the development of Floyd's Row, carry out a needs analysis of current provision, understand current and future challenges of moving towards a housing-led solution, commit on a county-wide basis to new financial arrangements, agree a commissioning strategy and procure new services to be in place by April 2022.
RA4	Deliver and evaluate services/projects funded through the government's Rough Sleeping Initiative and Rapid Rehousing Pathway funding.	Housing Strategy & Needs Manager	Housing Needs Team, statutory and non-statutory partner agencies, voluntary and	By August 2020	<ul style="list-style-type: none"> • Evaluation of RSI and RRP funded schemes is carried out. Use learning and best practise to inform future commissioning

			community sector organisations, District Councils		<ul style="list-style-type: none"> Identify legacy opportunities should further funding not be available.
RA5	Develop a comprehensive understanding of causes and solutions to rough sleeping, using qualitative and quantitative evidence to ensure that interventions and services are commissioned, shaped and delivered based on what works.	Housing Strategy & Needs Manager	Housing Needs Team, County and District Councils, partner organisations	September 2019 and ongoing	<ul style="list-style-type: none"> Improve the quality of data available internally and externally and work collaboratively to use this data to inform service commissioning and effective service delivery
RA6	Work in partnership with Oxfordshire Safeguarding Adults Board (OSAB) and others to ensure reviews of near misses and deaths of homeless people and rough sleepers are carried out and recommendations from such reviews help improvements	Housing Needs & Strategy Manager	Housing Needs Team, statutory and non-statutory partner agencies, commissioned services and organisations	September 2019 and ongoing	<ul style="list-style-type: none"> Proactively inform and participate in the current and any future reviews carried out by OSAB Ensure all learning is captured and applied to contracts and service delivery
3 RA7	Make a safer city for everyone through partnership working arrangements that are focussed on effective solutions and sustainable moves for individuals away from the streets.	Housing Needs & Strategy Manager	Housing Needs Team, Anti-Social Behaviour and Community Response Teams, Police, Adult Homeless Pathway providers, Oxford Street Population Outreach team (OxSPOT)	March 2019 and ongoing	<ul style="list-style-type: none"> Partnership arrangements in place to ensure that: <ul style="list-style-type: none"> ➤ Effective solutions identified including for sharing intelligence and solutions to protect individuals and safe access to services, and related work streams mapped out to implement solutions. ➤ Individuals are protected and have safe access to services, including the approaches to buildings from which services are delivered; ➤ All agencies are focussed on maximising client engagement, to prevent behavioural problems and

					anti-social behaviour happening in the first place
RA8	Creating a better environment for stakeholder involvement and improve working relations with various stakeholders around rough sleeping/ homelessness prevention, including: university, colleges, churches, students. Work with these stakeholders and people with lived experience of homelessness, to adapt a city wide response to homelessness and rough sleeping, and develop new partnership approaches to prevent and tackle rough sleeping.	Housing Strategy & Needs Manager	Statutory and non-statutory partner agencies, universities, churches, voluntary and community sector organisations, District Councils, Oxford City Council Housing Needs Team	September 2019 and ongoing	<ul style="list-style-type: none"> • Continue to be part of and support the Oxford Homeless Movement to deliver activities that add value to existing services and initiatives to reduce rough sleeping, in line with the Oxford Rough Sleeping Charter • Co-designed work streams/projects to be put in place to deliver improved collective approach to rough sleeping, including 'alternative giving' scheme/s. • Ensure that systems are in place and the Council supports initiatives to capture the views and experiences of people with lived experience of homelessness and rough sleeping to inform service delivery and development • In order to ensure and maintain best practice, co-ordinate and support a 'network' of providers/voluntary organisations. This will include the Council organising training for the network, e.g. psychologically informed environments.

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