

Oxford Town Hall Tour Group Visit

Frequently Asked Questions

Planning and booking your visit

When can we book for?

The Town Hall is usually open between 10am and 5pm, however it is closed on Bank Holidays and Sundays. All tours are subject to availability of rooms and tour guides. When booking please try to be flexible with times and we will do our best to accommodate you.

Is the Town Hall accessible to wheelchair users?

The Town Hall is fully accessible apart from our Medieval Crypt which can only be reached by stairs. Lifts are available to all other rooms on the tour.

Do I need to book for a group tour of the Town Hall?

Yes. We will not be able to accommodate you otherwise. The Town Hall is a working building used for everything from Organ Recitals to weddings to conferences.

Is there a maximum group size?

Groups are limited to 15 per guide, however we can have several groups at the same time guide and room permitting. For our catering option in The Old Museum, we are limited to 40 visitors.

Arriving at the Town Hall

Is there a coach drop off point?

There are coach drop off points at St Giles or Oxpens Coach Park. For more information download the [Oxford Coach Drivers map](#).

Is there any parking near by?

The Museum and the Town Hall do not have a car park. The nearest pay and display car park is by the Ice Rink called Oxpens Car Park. The park and ride is recommended for group visits as is the bus if visitors are coming from London. For more information on how to get to the Museum of Oxford, please visit our website www.museumofoxford.org.

Where do we go when we arrive with the group?

We ask that the group leader goes to the gift shop with the booking confirmation and information on any changes to the original booking. We ask that groups do not arrive more than 15 minutes before their scheduled arrival time. We will usually be in contact to arrange a suitable room, for your group size, to gather in prior to the beginning of the tour.

Facilities at the Town Hall

Is there a cloakroom?

There are no cloakroom facilities at the Museum of Oxford and Town Hall.

Is there a café?

The Town Hall does have a café, although it is small and cannot accommodate large groups. Individuals and smaller groups are welcome. All tour bookings come with 10% off in the café, but do please let us know if your group would like to use this facility.

Town Hall and Museum of Oxford

Can we take photographs in the Town Hall and Museum of Oxford?

There are certain places within the building where photography is permitted and isn't. Our Museum galleries and the crypt have restrictions on photography. The rest of the building can be photographed, however please be aware there are people working or using the building for other means.

Please contact us if you have any questions

Museum of Oxford
Town Hall
St Aldate's
Oxford OX1 1BX
T: 01865 252417
E: museum@oxford.gov.uk

www.museumofoxford.org