

	<p>the scheme), BBLC - Good, Hinksey- Good, Ferry-Good, OIR- Accredited but awaiting score (all version 5).</p> <ul style="list-style-type: none"> Highlighted that it would be useful to have a breakdown of the energy usage per user. SH to double check the formula for working out the FTE staff absence hours due to sickness. Final completion of Phase 1 works defects stage. 	<p>SH</p> <p>SH</p>
3	<p>Corporate Headlines- Fusion</p> <ul style="list-style-type: none"> Satisfactory first 3 quarters in 2011. New facility developments coming live. Implementation of Performance management systems. New business successes, Lewisham BC and Loughborough Key cost areas under close control. Surplus just below target year to date, but slowdown in sales and pressure on costs. New Head of Sales and Commercial. Restructure of divisional marketing and communications roles completed. Development in workforce planning. Reductions in staff turnover (15%) and absence (2.1%). New Head of HR, Melanie Briggs. Lots of continued work on CRM and the 'customer journey'. Open Air Active Programme, key focus for 2012. New Environmental Manager 2012 business plan is called 'Realising our Potential' 	
4	<p>2012/13 Annual Service Plan</p> <ul style="list-style-type: none"> All had copies of the Fusion annual service plan for review. Page 6 of the Service Plan. SH highlighted the inclusion for a push on the over 50's and over 16's. Facilities management also covered. Maximum benefit from the Olympics. All advised by SH to contact him on the number on the back of the service plan with any questions or other items for inclusion. TS requested that a little more information was given in relation to the context behind three key performance headlines. Need more info on the 1% increases, it may be better in some cases to put to increase from 96% to 97%. 	<p>All</p>
5	<p>2012 Olympics- corporate plan for 2012</p> <ul style="list-style-type: none"> Building anticipation- 100 days to go Open Weekend Launch of Fusion Olympic Passport Programme linked with taster sessions. Capturing the competitive spirits- continue support of Youth Games and school games. Riding the Wave- Supporting the torch relay- 'line the streets'. Live events shown in centres. Olympic events promoted and possible Olympic themed prizes. Delivering the legacy- supporting coaching and volunteering opportunities. Sports specific development plans for focus sports. To be part of the FIA/Sport England Digital Legacy Plans, due to be published in Jan 2012 	
6	<p>Improvement works</p> <ul style="list-style-type: none"> Covered in an previous agenda item 	
7	<p>AOB</p> <ul style="list-style-type: none"> Cllr VC asked for his formal congratulations for the Ice Gala be conveyed as it was an excellent event. Quest – TS thanked Fusion and facility staff for the accreditation achievements. OCC would like to celebrate theses once confirmation of the OIR score has been received. 	<p>LC</p>

Next meeting: 14th March 2012, 2.30pm-4.30pm Blackbird Leys Leisure Centre

Focus areas:

- Developments & Annual Plan December
- Carbon March
- Participation – focus groups July
- Annual Service Planning September