



MINUTES FROM LEISURE PARTNERSHIP BOARD 14TH MARCH 2012

Meeting date		14 th March 2011
Time		15.00-17.00
Location		Town Hall, Jury Room
Attendees:		Initials: Position:
Tim Sadler (Chair) Ian Brooke Cllr Van Coulter Peter Kay Steve Holt Cllr Graham Jones Sarah Bowers (minutes) Lucy Cherry Tim Mills Margaret Stevens Leon Popplewell Margaret Simpson		TS Director of City Services IB Head of City Leisure VC Exec Member - Leisure PK Chief Executive, Fusion SH Divisional BM Fusion GJ Lib Dem Lead Member - Leisure SB PA to Head of Service LC Leisure Manager TM Fusion MS Athletics and young people LP Fusion MS Older People Rep
Apologies for absence:		Angela Baker
Item no:	Item Discussion:	Action(s):
1	Previous Minutes <ul style="list-style-type: none"> LP updated the board that GP referrals is currently at 63. List to be pulled together of areas that we can work on and push forward. Angela Baker from the PCT to attend future meetings. SH has given LC access to QPR system for breakdown of satisfaction, although this is hard to do. QUEST celebration has now happened back in February with General Managers from the centre. Great engagement from the centres and a good celebration event. Previous minutes agreed. 	ALL SB
2	Organisational Updates <p>OCC update</p> <ul style="list-style-type: none"> Heading towards year end target for leisure and parks savings over the year. Revenue has been challenging and staffs have stepped up to the mark. Due to Council disposal of assets there is going to be a substantial amount of investment in our service area going forward into the next financial year. Cross party praise for the leisure centre staff at the members meeting on the 20th. VC asked for it to be recorded that the staff are told that they are valued. <p>Fusion Corporate Update</p> <ul style="list-style-type: none"> Achieved target turnover Invested £2.4 million over own money Please tell us what you think, 2% increase on customer satisfaction Increase of income for swim school Membership revenue increased y-o-y Gas consumption increased Didn't achieve base camp goal 4 new partners 'Realising the potential', internal catch phrase for 2012. 	

	<ul style="list-style-type: none"> • New business improvement post recruited • Noticed and increase in positive comments over recent months at Barton. Continuing to sign post. 	
3	<p>Contract Headlines- Fusion (SH)</p> <ul style="list-style-type: none"> • Income up y-o-y and membership increasing • Participation above target 1 million plus visits • Customer Satisfaction scores 97% <p>Financial performance</p> <ul style="list-style-type: none"> • Membership increased y-o-y • Swim school £84k increased y-o-y • Classes & courses increased y-o-y • Casual swimming down y-o-y, partnership action plan continues with ASA to reverse trend, Swim Sunday, Swim Fit • Junior activities up y-o-y, increase due to holiday activities, children's parties and coaching activities. <p>Participation</p> <ul style="list-style-type: none"> • Total participation c 1,035,000 up 139 (16% increase y-o-y) • People on low income c117k 6k (7% increase y-o-y) • Older people c 73k 20k (35% increase y-o-y) • Women and girls c 338k, 81k (32% increase y-o-y) • Under 16's c 106k, 11k (11% increase y-o-y) • Ethnic minorities c55k, 14k (32% increase y-o-y) • Disabled c13k, 4k (50% increase y-o-y) <p>Total membership: 4408 624 increase on last quarter</p> <p>Bonus membership: 4013 C328 less than last period</p> <p>Reward card 9684</p> <p>Customer satisfaction: average result 97% excellent, good, satisfactory</p> <p>Low performance areas: Building condition 94% Yr 3 substantive works has been agreed. New liner being installed at Hinksey Pool. Phase 2 developments approved for OIR & Ferry</p> <p>High performance areas Range of activities 99% Value for money 97% Knowledgeable friendly staff 99%</p> <p>Staffing: 1196 staff absence hours for the quarter (1.5 per FTE) Average sickness 7 days per FTE</p> <p>Marketing: 9 press releases in the last quarter and 49 ytd.</p> <p>Sports and community development Partnership agreement with Oxford adult learning for adult swimming lessons 17 new ladies activities through Active Women.</p> <p>SH provided an update on QUEST awards. Ferry won the most efficient centre across all of the centres accessed nationwide.</p>	
4	<p>Update on Developments</p> <ul style="list-style-type: none"> • VC offered his thanks to everyone involved in the varsity match. It was a wonderful event. • Works to the ice rink will be carried out with minimal disruption to the public. • Pool liner at Hinksey, weather pending will be done in 2 sections. 	

	<ul style="list-style-type: none"> • Competition standard pool- IB provided a brief update on the background to the project for the benefit for new attendees at the meeting. • Town green application has been turned down by the County Council. • Currently awaiting date for the judicial review. • Contract is nearly ready for signing. 									
5	<p>2012 Legacy</p> <ul style="list-style-type: none"> • Working hard over the last two years on the legacy of the Olympics. • OCC 2012 legacy plan circulated, currently being updated • 9th July Torch relay coming to Oxford, large event in South Parks • IB has contacted to the local primary schools for their involvement. • LP/ Fusion update- 100 days to go milestone fast approach. Taster sessions across the 7 centres • Each centre will have there own champion. • School games on the 5th and 6th July. Looking to build elite participation. Will follow on from one week of school sports week. • Supporting through rewards to the winners, bags to participants and also presence at the events. • MS suggested that the Councillors approach the primary schools to find out more. • SB to circulate the torch relay event schedule to the Board and also to circulate more detail about the community events. 	SB								
6	<p>AOB</p> <ul style="list-style-type: none"> • Council has successfully beaten the deadline to get solar panels onto sheltered blocks by the 3rd March deadline. Now looking at Barton and Blackbird leys to be installed by next increase in tariff of the 1st April 									
	<p>Next meeting: 14th June 12.30-14.30 at the Town Hall, Room tbc</p> <p>Focus areas:</p> <table border="0"> <tr> <td>▪ Developments & Annual Plan</td> <td>December</td> </tr> <tr> <td>▪ Carbon</td> <td>March</td> </tr> <tr> <td>▪ Participation – focus groups</td> <td>June</td> </tr> <tr> <td>▪ Annual Service Planning</td> <td>September</td> </tr> </table>	▪ Developments & Annual Plan	December	▪ Carbon	March	▪ Participation – focus groups	June	▪ Annual Service Planning	September	
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