

Hinksey Outdoor Pool – User Group Meeting

Minutes

Date: 3rd March 2010 at 6.30pm

Location: South Oxford Community Centre

Attendees: Peter Ennals (Fusion), Jay Hill (Fusion), Brian Hook, Gill Smith, Jan Marshall, Linda Warman, Richard Shallard, Giles Payne, Nicky Brown, Nikki Spencer, Jane Mercer.

Apologies: Steve Holt (Fusion), Catherine Unia.

Points Raised

Brand Awareness

- Banner has been ordered for the pools surrounding fence to attract passing trade.
- Option of banner on Abingdon Road to be explored.
- Suggestions made to increase awareness by using local newspaper specifically the Oxford Times, radio and advertising in local businesses. This is now being looked into to establish its cost effectiveness.
- Generic information leaflet has now been designed ready to roll out 1st April 2010.
- Previous members will be offered a 15% discount on the Season Slice, available 1st April 2010 to 30th April 2010.

Operating Times

- Pool season dates – 1st May 2010 to 26th September 2010.
- Opening hours will follow same pattern as previous year to fit in with duty officers permitted working hours.

Facilities / Maintenance

- More canopies and umbrellas will be in place for start of new season.
- All changing areas will receive a maintenance inspection in April 2010.
- Mats on the cubicle and toilet floors would be a benefit to the customers, management to investigate.
- Anti climb paint is on site, management to look at applying to key areas.
- The option of introducing play equipment or painting tarmac surface within the facility will now be reviewed next year.
- Designated smoking area to be more clearly indicated to customer, and also additional signage to be implemented for non smoking areas.
- Continue work on eradicating the pool algae issue (improvement noted)
- Recycling options currently on plan for recycling across Oxford Leisure Centre.

Centre Operations

- All attendees made comment that staff were very helpful throughout last season
- Open day has now been set as 1st May 2010 (09.00 – 19.00), free entry for this day.
- Potential of introducing lanes to be monitored throughout the season.
- Work is currently ongoing to rectify the identified pool leak
- Band system agreed to be of benefit and to continue the coming season
- Catering contractors has been provisionally agreed with core opening hours to be published on site.
- Review the provision of drinkable water that is made available to customers
- Meeting to be set up with representatives of sponsored swimathon to discuss details – date now set.

Next meeting to be scheduled